

Premium Collection and Reimbursement

Pension Coordination

Reduce Liability and Administrative Burden

Retiree Billing services are available to employers who provide healthcare benefits to their retirees and dependents. A company may offer retiree benefits to their employees by choice or as required by law. Regardless of the reason, the administration of retiree billing is not an easy task for employers.

When an employee retires, it often results in the need to coordinate your company-offered benefit with one or more regulatory requirements. To reduce the liability and administrative inconvenience attached to offering a retiree benefit, employers look to a third-party administrator for assistance with their specific program.

Acclaim Benefits has administered retiree billing since 1987. As an employer, you can rely on Acclaim Benefits to ensure that your retirees are provided with the appropriate program options and receive exceptional service.

We provide complete administration for managing retiree benefits and billing, including:

- **Retiree Notices**
- **Premium Reimbursement**
- **Premium Billing and Collection**
- **Pension Coordination**
- **COBRA Notices and Coordination**
- **State Continuation Notices and Coordination**

Process of Notification

Employers have two options for providing notifications to retirees:

- (1) When an employee retires, employers may contact Acclaim Benefits, who then notifies the retiree of available retirement benefits.
- (2) Employers may choose to provide notification to the retiree, and then notify Acclaim Benefits once the retiree has elected retirement benefits.

Recordkeeping and Administration

At Acclaim Benefits, our administration services are structured for each client to incorporate all requirements, whether emanating from federal or state laws. We work with employers to ensure the unique requirements are met.

Our comprehensive package of recordkeeping and administration services include:

- Implementation
- Election materials
- Compliance services
- Acclaim Academy compliance seminars
- Regulatory updates
- Dedicated service team

Service Features

- Automatic premium withdrawal
- Direct deposit (premium reimbursement)
- Late notices to ensure coverage is not dropped
- Notification of rate or benefit changes
- Monitoring and tracking of all payments and activities
- Program compliance
- Coordination with COBRA (if applicable)
- 24/7 online account access
- Toll-free call center and customer service e-mail
- Secure employer portals